Gordon A. Cunningham
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Web site developer with 35 years experience in managing Internet presence, web sites and servers, networking, security, hardware, Internet, applications programming, and business systems and process analysis.

Skills

- Active content-managed web sites, e-commerce, multimedia, community, support
- Web graphic design and manipulation, Adobe Creative Suite 6 (Photoshop, Illustrator, Acrobat, etc.), Premier and similar tools
- Web hosting setup and management
- Responsive templates and mobile access devices
- Email systems integration
- Web presence management
- Domain registrations, DNS management, File transfer protocols, Network services, Vendor/Hosting management
- SQL databases, MySQL, MSSQL, Oracle, etc.
- PHP, Java, VB.net, Javascript, Perl, and other scripting and programming languages
- Web and network security
- Best practices, common sense
- Infrastructure, firewalls, switches, VPN, load balancers, proxy servers
- Content filtering, spam reduction
- Content Management Systems (CMS): Joomla, WordPress, Jamroom, etc.
- Backups, migrations, traffic management, patch and update management
- SEO and statistical information
- Business analysis, process automation

Software

- WEB: IIS, Apache, Tomcat, Java, custom, scripting, SSL, certificates, webmaster, LAMP and MS, WordPress, Joomla, JamRoom, CMS, database-driven, PHP, HTML, CSS, SQL, Liferay, Internet Explorer, Firefox, Chrome, Safari, Opera, Avant, etc.
- DATABASES: MSSQL, MySQL, LDAP, Access, dBase, Oracle, others
- OPERATING SYSTEMS: Microsoft Windows, Linux, Unix, Amiga and others
- VIRTUAL: Hyper-V, Terminal Server, Citrix, Vmware, specialty products
- OFFICE PRODUCTIVITY: MS Office, OpenOffice, many others
- OTHER: Jabber IM and related protocols

Experience

GORDON CUNNINGHAM – SELF EMPLOYED, Steep Falls ME   Since 2005
Owner/Principle Consultant

Technical services firm providing web design and management; infrastructure and systems design and management; audio engineering and entertainment technology solutions; and special projects as my clients' requirements dictate.

PENQUIS, Bangor ME   2012-2013
Network Operations Manager

Information Services manager for all systems administration responsibilities. Managed IS personnel, LAN, WAN, WLAN, equipment, workstations, servers, security, software, administration, Network Operations Center, procurement, maintenance, budgeting – all aspects of running a company data center and supporting 300 workstations. VMware clusters, EMC SAN, PoE, VoIP, PC, web, video-teleconferencing systems, multifunction printing, and more. Developed technical and interpersonal skills of direct reports to improve their effectiveness. Greatly improved the reputation of IS as open and helpful across the company.

H.E.MURDOCK, INC. dba DAY'S JEWELERS, Waterville, ME   2011
IT Consultant

Temporary 6-month project management position.   Installed and supported major upgrades to point-of-sale, financial, and business software systems. Developed training and updated procedures for all employees for new systems. Investigated and troubleshot systems, developed and implemented quick solutions while maintaining high standard of design practices. Designed and managed testing protocols to measure end-to-

end efficiencies and throughput at the point-of-sale systems. Proved issues were software-based, which led to the software authors finding and fixing a major bug. Provided consulting on other IT operations issues working directly for CFO.

L-3 MICRODYNE OUTSOURCING INC, Orono, ME (now Nexxlinx)   2009-2011
Senior Systems Administrator

Designed and rolled out custom migration project from NT 4.0 to Active Directory, including Exchange 5.5 to 2007 migration, network security best practices, and major network overhaul including security upgrades to join parent company's MIL-spec secure WAN. Performed major updating of computer center servers, hardware and software systems, and multiple network IP address changes while keeping critical business systems online and fully operational 24x7x365. Supported Blackberry Enterprise Server, multiple Backup Exec robotic backups systems, IPSec VPNs (Cisco ASA), routers, firewalls, switches, and remote sites. Responsible for day-to-day management of major systems, servers, networking, security, and related systems, keeping them running and serving the business. Building new systems as needed, applying security and privacy best practices, along with common sense and writing business policies and process standards. Researching and evaluating systems and software for solutions. Secondary job duties include back-up voice systems admin and desktop tech, as well as part of the IT team of six for this call center and outsourcing company. On-call as tech support, working with the business management in planning and custom contact solutions for our customers.

Education

B.A., Computer Science, University of Southern Maine, Gorham and Portland, ME

Cum Laude Honors, 3.1/4.0 GPA
Elective work in communications, analog and digital electronics, physics & FM radio broadcasting. Attended seminars and CEU coursework in a variety of areas including Office Ergonomics, HIPAA, Network and Data Security, etc.